

**KINGDOM OF CAMBODIA  
NATION – RELIGION – KING**

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ROYAL GOVERNMENT OF CAMBODIA  
Ministries of Interior and MPTC

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No.: 001

**INTER– MINISTERIAL CIRCULAR  
ON  
TELECOMMUNICATION SERVICE AND BUSINESS MANAGEMENT**

The technological growth in Telecommunication Industry is nationwide circulated in the Kingdom of Cambodia to serve economy, society, and diplomacy to foster knowledge and the people’s lifestyle as well as to keep better national security, safety and public orders. As a result, fax – phone and Internet are encouraged to operate and amazingly grow up.

Based on the experience of researching for various offences so far, it has shown that: Terrorists and offenders always use phone service including: Mobile and desk phones – VoIP and Internet as a means to put terrorism into action, cross-bordered genocide, robberies, human – rape for ransom, human–killing, drug–trafficking, human – trafficking, economic offence, Installation thefts and illegal telecommunication business in all kinds, porn SMS and sexual harassment which have been impacted the culture and tradition and social clean morality.

With the above reasons, to foster and prevent for better social security, safety and public orders, suitable to the rule of law, the Ministry of Interior and Ministry of Posts and Telecommunications decided to instruct all operators, sale branches and resale shops as well as all subscribers as follows:

**I. THE FORM NEEDS FILLING**

All operators, sale branches and dealer shall put it into serious implementation while subscribers fill in the procedural forms as below:

**A. Cambodian**

- 1) Cambodian citizens are using their IDs with validity.
- 2) All kinds of officials shall use their IDs which were issued by their ministries and institutions.
- 3) For monks, they have to use their monk IDs.
- 4) Separately, for the minors, their parents shall purchase the number for them.

**B. Foreigner**

A foreigner who wishes to subscribe phone number shall have passport with valid visa.

C. Embassies, Organizations, Associations, Agencies, Companies Embassies, organizations, associations, Agencies and Companies wish to subscribe phone service jointly shall have to fill officially in forms and define clearly their responsibilities.

Using the documents as mentioned in I. A, I. B and I. C for subscribing phone numbers or telecommunication services shall have personal sufficient documents which is a must to fill in the documents defined by the Inter – Ministerial Circular. Using someone’s documents is strictly prohibited.

II. Authorized police, MPTC officials and Telecom operators have jointly to recheck the previous documents which are not clear or fault namely: IDs or Fake IDs, Fake Personal Certificates or fake Buddhist Monk IDs. After that this is disseminated to the holder who is using the number or already subscribed to come and fill correctly in the forms as mentioned in I. of this Inter – Ministerial Circular within 1 month. In case of it is later than the deadline, it is temporarily activated.

III. All telecom operators, Sale Branches and Dealers are on duty to register at the local. At the meantime, at all the booths for public phone and internet services have to have cameras to be installed and the callers’ image has to be kept at least within 3 months.

For those operating their phone business on public road have to record the caller’s identity.

IV. All phone operators, Sale Branches and Dealer are on duty responsible for ID management or Personal Certificates or Monk IDs, photocopy and ensure data record techniques within 6 months.

V. All phone operators, Sale Branches and Dealers are on duty providing vital documents namely: Holder’s ID, Utilized data requested by the competent authority to research for offence related to the national security, safety and social orders.

All phone operators, Sale Branches and Dealers who are concerned have to provide sufficient documents if requested by the competent authority and at once although it is public holiday, national & international ceremonies, there must be staff on duty and with this kind of work.

VI. The Ministry of Interior and the Ministry of Posts and Telecommunication shall assign officials to cooperate with all the operators. With this, some officials have to be assigned in cooperation with all Sale Branches and Dealers who are concerned to search for timely data documents.

- VII. The only officials assigned by the Royal Government or Mol Minister or MPTC Minister then they have rights to request for all operators, Sale Branches and Dealers for the subscribers' relevant documents. Besides, any other competent authority or phone operators, sale branches and resale shops do not have rights to check or source out the subscribers' documents.

Any competent authority, operator, Sale branch or Dealer who breaches what it is mentioned above, shall be punished or face trial in the court.

- VIII. For the subscribers, they have to undertake the instructions as follows:
- A. Any subscriber who moves somewhere else or loses their number shall release the information to operator, Sale Branch or Dealers soonest.
  - B. Any subscriber who wishes to transfer the number to others shall have a transferring written document. Whereas, the one who accepts the number shall bring the transferring written document attached with their personal documents (As mentioned in I. above) to fill in new forms for Operators, Sale Branch and Dealers.

- IX. Separately, for the operation business namely Radio Frequency shall get permission from the Ministry of Posts and Telecommunications.

For any Radio Frequency of Competent Authority defined for the state services, their institution decides for utilization only, not letting for business.

For those Radio Frequency theft, shall be punished in accordance with the laws.

- X. The Ministry of Interior, the Ministry of Posts and Telecommunications would like to propose all operators, Sale Branch and Dealers as well as subscribers shall implement the Inter – Ministerial Circular effectively as contribution to keep security, safety and the social orders.

In case Operator, Sale Branch and Dealers breach any term by not cooperating in implementation in accordance with this Circular then the Ministry of Posts and Telecommunications will take the measure to withdraw the license obviously.

In case of Operators, Sale Branches and Dealers breach any term by not cooperating in implementation in accordance with this Circular which is causes the offense the Ministry of Interior and the Ministry of Posts and Telecommunications shall cooperatively file the case to the Court in accordance with the Laws.

The General Commissioner of the National Police of Mol and General Department of MPTC shall cooperate for effective implementation from the date of signing.

The Inter-Ministerial Circular on IT Management in all kinds No. 001, dated on July 8, 2009 shall be nulled.

Phnom Penh, February 28, 2012

**DEPUTY PRIME MINISTER**

Minister of Mol  
(Stamped and signed)  
Sar Kheng

**Minister of MPTc**  
(Stamped and signed)  
So Khun

CC:

- Office of the Council of Ministers
- Ministry of Foreign Affairs and International Cooperation
- Cabinet of Samdech Aka Moha Sena Padei Prime Minister
- Phnom Penh Capital and Provincial Governors
- General Department of Posts and Telecommunications
- All operators
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